



Booking, Cancellation and other General Terms of Participation in Allsail Training Courses, Regattas, Cruises and Events

**PLEASE READ THE FOLLOWING CONDITIONS CAREFULLY
EACH SPECIFIC COURSE, REGATTA, CRUISE OR EVENT MAY HAVE MORE DETAILED
TERMS AND CONDITIONS. PLEASE ASK US FOR DETAILS**

CONFIRMATIONS:

Generally bookings cannot be confirmed until a deposit of the greater or \$100 or 20% of the Course fee, Regatta, Cruise or Event fee is received. Payment can be made by cheque, credit card, EFTPOS or cash.

Please note that Overseas Cruises or Regattas, Yacht Charter and some other Events may have different booking and payment requirements outlined on their booking forms.

PAYMENTS:

YA Keelboat Courses: Full payment is required prior to commencement of the Course unless by scheduled instalment payments agreed with Allsail and a signed authorisation for payment by nominated credit card details provided.

Regattas, Cruises or other Events – Full payment is generally required at least 21 days before the commencement date.

Personal and company cheques are acceptable only by prior arrangement.

CANCELLATION/ RESCHEDULING/ CHANGE OF DATE/ NO SHOW:

Allsail is committed to customer satisfaction - however short notice cancellations or no shows can affect the club, students, instructors and the viability of some events.

YA Keelboat Start Crewing and Start Helming - Cancellation of a session by the Applicant generally requires 2 days notice prior to the scheduled time - by phone or by email to Allsail.

YA Keelboat Skipper, Spinnaker and Keelboat Racing

Cancellation of a session generally requires 7 days notice. Inside 7 days we have our boat, the crew and Instructor confirmed and we may charge a \$50 rescheduling fee per session.

Rebooking/ rescheduling is on a standby basis and subject to availability.

Big Boat Courses, Regattas, Cruises and similar Events

Cancellation within 30 days of the commencement will forfeit 50% of the full fee.

Cancellation within 14 days of the course start will forfeit 100% of the full fee.

We have booked skippers, instructors and our large expensive yachts and are committed to their use. Rescheduling and change of date requests may not be able to be accepted.

We will of course try to organize a replacement in the event of an emergency, however if we are unable to find a replacement the conditions above will be strictly enforced. No refunds available.

We recommend you insure against loss of fees in case of emergency or sickness or any other cause. We do not provide insurance.

No Show generally means you will forfeit any payment made – and rescheduling of a replacement session will be at Allsail’s absolute discretion – a further fee may apply.

INCLEMENT OR UNSAFE WEATHER:

For safety or other reasons Allsail may determine the suitability of conditions and the possibility of postponement on the day of the session. Sailing usually does not proceed if there is a strong wind warning or gale warning issued for Pittwater or Broken Bay by the Bureau of Meteorology. If the session is unable to proceed due to weather conditions, then the student will be entitled to rebook another time (subject to availability) – no refunds are given. The student (and/or their guests) will have no claim on Allsail for any inconvenience, or costs or contingent costs incurred.